



Boys & Girls Club  
of London  
A good place to be

## Koats for Kids Frequently Asked Questions

### **Donors**

#### **Q) What items do you accept?**

A) We accept coats of all sizes including adult sizes for youth recipients, coats suitable for teenagers, hats, mitts, scarves, and snow pants.

#### **Q) Do you take coats with broken zippers but are in good condition?**

A) Unfortunately due to the volume of coats we bring in, we are unable to take broken coats. We do not have the resources to fix them.

#### **Q) How do I get my donations to you?**

A) You can drop donations off directly at the Boys & Girls Club at 184 Horton Street or if you look at our website, there is a list of participating businesses and organizations who are also acting as drop off locations. The list will be on the website after Thanksgiving.

#### **Q) Are you able to pick up donations?**

A) Our transit service can pick up donations for large amounts. If you have donations you need to have picked up, please contact **Christina at 519-434-9115 ext. 241** who will arrange with you a pick up time. 48 hours' notice is required for pick-ups.

#### **Q) Do you accept clothes?**

A) We do not accept clothes, we stick to strictly winter apparel in order to dress children and youth for winter weather. Unfortunately we do not have the space to accept clothes as well.

#### **Q) How long are you taking donations for?**

A) We will be accepting donations from now up until the event takes place on November 4, 2017.

#### **Q) Will you still take donations after the event?**

A) We try to dress as many as possible for the winter but unfortunately we do not have the space to continue to accept donations.

#### **Q) What do you do with the left over donations?**

A) We hold onto donations for a couple weeks after the event and then the left over donations are distributed to other community organizations who are looking for winter apparel such as Mission Services and Salvation Army.



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### **Know someone who needs winter coats for their children or youth?**

#### **Q) Can I come before the event and get a coat?**

A) Unfortunately we are not able to have people come for coats or winter apparel before the actual event. We are in the process of collecting coats and they are not accessible to the public. If it is needed immediately, Salvation Army, Goodwill Industries, or Mission Services may be able to assist you.

#### **Q) How many coats can I take?**

A) We allow ONE coat per child or youth, this is to ensure that we serve as many children and youth as possible. Families are able to take more than one hat, mitts, etc. but only ONE COAT.

#### **Q) Can I take a coat for a friend/neighbor/etc.?**

A) We only allow one coat per child and youth. We also require ID of the children and youth you are collecting coats for or the children/youth have to be present. If you have ID for those children and youth, then you can take a coat for them.

#### **Q) Do I need to make an appointment?**

A) No appointment is necessary. This event is on a first come, first serve basis and is on **Saturday, November 4** from 9:00 a.m. to 4:00 p.m.

#### **Q) Can I take a coat for myself?**

A) No, unfortunately we are only collecting coats for children and youth. We are unable to give adults coats (although some coats may fit adults). We want to ensure all children and youth are dressed appropriately for the winter. If an adult is in need of a coat, you may be directed to other organizations that can help such as the Salvation Army, Goodwill Industries, or Mission Services.

#### **Q) What do I have to do to receive a coat?**

A) In order to receive a coat for your children, you must bring ID for each child (health card, birth certificate or Ontario Works cheque stub).

#### **Q) Where can I go to get a coat for myself?**

A) You can go to the Salvation Army, Goodwill or there are other community organizations that have clothing banks, etc.

#### **Q) What if I can't find the coats that I need for my children?**

A) Unfortunately, the coats go on a first come first serve basis. We cannot control the donations that come in. We cannot guarantee that you will find something that fit your children/youth.